

# Navarino Lions Security

3rd km Finikounda –Pylos Road  
Tel. & Fax: 2723 0 28576  
info@navarinolionssecurity.gr

## PRIVATE AGREEMENT OF ALARM SYSTEM CONNECTION TO NAVARINO LIONS

Identification code		Contract number	
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In Finikounda, this day ...../...../....., the following contracting parties

The company Navarino Lions Security – Private Company of Provision of Security Services and \_\_\_\_\_

\_\_\_\_\_, hereinafter called subscriber,

responsible by law for the protected area below, after having read the content and the terms outlined in the following page and constituting an integral part of the present agreement, accepted them and are signing them without reservation.

### INFORMATION ON THE AREA MONITORED

Description of area		Floor		Telephone	
Address		Number		P.C.	
City		Area			
Police Station				Telephone	
Comments					

### PERSONS TO BE NOTIFIED

Full name	Telephone	Full name	Telephone

### USERS OF THE SYSTEM

No	Full name	No	Full name

### SIGNALS RECEIVED

#### **1. Immediate reporting signals**

- YES Burglary
- YES Robbery
- YES Fire
- YES Personal threat
- YES Medical assistance

#### **2. Technical problems**

- YES Power cut
- YES Low battery

#### **3. Arm-disarm signals**

- YES Arm
- YES Disarm

#### **4. Controlled arm-disarm (optional)**

	Description	Time	Days of operation									
			M	T	W	Th	F	S	S	S	S	S
	Controlled arming		M	T	W	Th	F	S	S	S	S	
	Controlled disarming		M	T	W	Th	F	S	S	S	S	

**Note 1:** As regards immediate reporting (1), the company is required to notify immediately, depending on the incident, the police, the fire department or an ambulance, as well as the people responsible for the area protected.  
**Note 2:** Technical problems (2) or signals concerning information (3) and (4), they will be recorded and the technician or the person responsible for the area protected, as the case may be, will be notified as soon as possible.

The present agreement was drawn up in two copies; each contracting party received one and is required to present it to the competent Revenue Service.

THE COMPANY

THE SUBSCRIBER



## CONNECTION TO NAVARINO LIONS

1. **“Navarino Lions Security”**, hereinafter called **“the Company”**, states that it has an **Alarm and image Signal Reception Centre, operating on a 24-hour basis, with the aim of receiving alarm signals** from the subscribers connected to the centre, and notifying the competent state authorities and the authorized persons appointed by the subscriber.
2. The signals mentioned in the present agreement are received through the existing telephone line of the client – subscriber, **who is exclusively responsible for any problem on it**. Improper functioning of the telephone line or wrong channel of communication by the provider may result in the alarm communicating many times with the signal reception centre, **without the signal getting through to the centre**, and, at the same time, **to excessive charges on the telephone bill, which are the responsibility of the client, not the reception centre**.
3. **The company bears no responsibility in case of sabotage or bad operation of the telephone network or the centre of the Hellenic Telecommunications Organisation (OTE) or other provider of telephony services**, which may result in the alarm system not being able to communicate with the signal reception centre, which would therefore not receive signals.
4. **The Company is required to intervene in the protected area, as soon as possible, only in the case when the signal reception centre receives an alarm signal of robbery, personal threat, fire or need of medical assistance. If the signal reception centre does not receive any of the above signals, for any reason or cause, (such as damage or sabotage of the telephone line), the Company cannot proceed to any action and cannot be held accountable**
5. **The company is required to notify the competent authorities in case of robbery, personal threat, fire or need of medical assistance.**
6. **In case of break-in in the protected area, with parallel sabotage – cut of the telephone line or neutralisation of the backup GSM device by signal jammer, the signal reception centre will not receive any signal and the Company will, therefore, not be held accountable for this event.**
7. All signals received by the signal reception centre are recorded and this will be proven exclusively by the electronic files and the related statements that the Company **is required to keep for six (6) months**.
8. If the subscriber wishes to change the authorized people for notification, he/she is required to inform the company in writing.
9. The Company is required to provide to the subscriber and to the people authorized by him/her, any information requested with reference to the signals it has received from the area protected, and only those.
10. The subscriber is required to follow the instructions given to him by the signal reception centre about the good operation of the system, and he/she will be exclusively responsible for keeping the identification code secret.
11. If an alarm signal is emitted and the signal reception centre is informed, due to wrong operation, the subscriber is required to notify the Company of the mistake immediately, and give the identification code that the operator will ask for.
12. **The present contract is not and cannot be construed as an insurance contract of any sort, as regards the property or its contents**, in the sense of the code of private insurance, and does not provide any guarantee in relation to damages suffered by the subscriber and physical harm to him/herself and those living with him/her, whatever their cause.
13. The subscriber who wishes to enter an insurance contract with any Insurance Company, must ask the said company to certify in writing that **the security system installed fulfils the conditions and specifications set out by the Insurance Company**, before insuring the property.
14. The Company is responsible for damages that may be caused to the area connected with the signal reception centre, only if it **receives immediate reporting signals** and, due to serious negligence of the staff of the station, the competent state authorities and the people appointed by the subscriber are not notified. In such a case, the Company owes compensation to the Client-subscriber, **which can in no case exceed, in total, ten times the amount of annual subscription, Even if any such damage exceeds this amount, a claim which the subscriber expressly waives**.
15. In addition to the above waiver of compensation, the client - subscriber waives the right to any other injunctions before the Courts, against the company and its facilities.
16. **The Company has no obligation to compensate the Subscriber in cases where, for any reason or cause:**
  - a) **The system has not been switched on**
  - b) **The system has been switched on with closed zones or BYPASS and there has been a burglary in these zones.**
  - c) **The system does not send arm and disarm signals to the reception centre, and**
  - d) **The telephone line is damaged or has been disconnected.**
17. If the subscriber considers that he/she has suffered damage because of negligence of the Company, he/she is required to notify the Company in writing immediately, in no later than 48 hours.
18. **The alarm system must be serviced** by the technician who installed it, **at least once a year, at the expenses of the Client-subscriber, who is required to send the Company the maintenance certificate** stating that the system operates normally.
19. In case of damage in the alarm system, the subscriber is required to notify the Company of the damage. The subscriber is also required to notify the company on time and in writing, if changes or additions are made to the alarm system.
20. The services included in the present contract are paid in advance and are provided during the period mentioned on the related invoice for services.
21. **The present contract is renewed automatically at its expiry, by payment of the related subscription.**
22. **Delay in payment exceeding thirty days from its expiry, gives the Company the right** to terminate the contract and proceed immediately to disconnection, with fault of the subscriber. **As a result of the disconnection, signals will not be received in case of any incident in the area guarded, which absolves the Company from any responsibility.**
23. According to the terms of the present agreement, **the responsibility of the Company begins at the moment we receive this agreement signed by the client – subscriber.**
24. The Company or/and the Subscriber have the right to terminate the present agreement, at any time, if a violation of any of the terms of the present is noted.
25. The Company cannot be held accountable if, because of force majeure (indicatively: earthquake, flood, thunder, act of terrorism, etc.), it is unable to provide its services or if the Public Authorities withdraw their approvals or forbid the operation of its main station, for any reason or cause.
26. No other agreement, verbal or otherwise, not included in the present, is valid. Any amendment of the present must be done and proven in writing. All terms of the present are covenanted as important and essential, are mutually accepted by the contracting parties who sign them, and are considered as absolutely binding for the Company and the Client-subscriber.
27. The present cancels any prior agreement. Any difference arising from the present will be settled by the courts.

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## APPLICATION FORM FOR ALARM SYSTEM CONNECTION TO NAVARINO LIONS

Identification code

Date: ...../...../.....

SUBSCRIBER'S INFORMATION				
Company				Telephone
Full name				Mobile phone
Revenue Service		Tax registration no		E-mail
Mailing address		Number		P.C.

COMPANY INFORMATION			
Company		Telephone	
Full name		Mobile phone	

INFORMATION ON THE AREA MONITORED				
Description of area		Floor		Telephone
Address		Number		P.C.
City		Area		
Police Station				Telephone
Comments				

Type of switchboard	Switchboard telephone no	Switchboard coding	Type of connection

PERSONS TO BE NOTIFIED			
Full name	Telephone	Full name	Telephone

USERS OF THE SYSTEM			
No	Full name	No	Full name

DESCRIPTION OF ZONES			
Zone	Full name	Zone	Full name

### SIGNALS RECEIVED

<p><b>1. Immediate reporting signals</b></p> <p><input type="checkbox"/> YES Burglary</p> <p><input type="checkbox"/> YES Robbery</p> <p><input type="checkbox"/> YES Fire</p> <p><input type="checkbox"/> YES Personal threat</p> <p><input type="checkbox"/> YES Medical assistance</p>	<p><b>2. Technical problems</b></p> <p><input type="checkbox"/> YES Power cut</p> <p><input type="checkbox"/> YES Low battery</p> <p><b>3. Arm-disarm signals</b></p> <p><input type="checkbox"/> YES Arm</p> <p><input type="checkbox"/> YES Disarm</p>
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4. Controlled arm-disarm (optional)											
Description	Time	Days of operation									
Controlled arming		M	T	W	Th	F	S	S	S	S	S
Controlled disarming		M	T	W	Th	F	S	S	S	S	S

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THE COMPANY

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